



## **Fall Virtual Academy 2020 - FAQ**

### **1. Is the class a live video stream or is it pre-recorded?**

All classes are live video streams through Zoom. Each session is recorded to be shared with registered students if absent.

### **2. How long is a class? How many classes are in a week?**

Each session is an hour to an hour and a half long, depending on the class, once a week. The whole session is 7 weeks long.

### **3. How do I know what class to take?**

All classes are open to whoever fits within the age-range listed. Classes with the green square are open to all experiences and levels and classes with the blue squares are open but prefer students to have some experience. If you have taken classes before and want to know what to take next or are new, reach out to our Weathervane Education staff and we can help.

### **4. How will students access the login information for the video platform?**

Students will be emailed a link to a recurring Zoom meeting before their first session. You can also access the link through your ACTIVE account.

### **5. Is the video platform secure?**

Yes, each Zoom meeting requires a special link and/or a password-protected login.

### **6. How can parents meet the teaching staff?**

Each teacher will be featured on Weathervane's social media accounts, and more information can be found on Weathervane's website. Parents can send any questions to the Weathervane Education staff and we can pass it along to the instructors.

### **7. What type of technology will students need to access the classes?**

Students will need the following to fully participate in our virtual classes:

- A computer, laptop, tablet, or smartphone with a working webcam and microphone
- A strong internet connection

If you have concerns about the capabilities of your technology, please contact Weathervane Education staff and we can work with you on a solution so that your student can participate.

### **8. Will students need any items or supplies to participate in the classes?**

Only for select classes, and if that is the case, Weathervane Education staff will communicate with families prior to the beginning of the class if any particular items are needed.

### **9. How much will parents have to be involved during sessions?**

Parent involvement will vary based on their student's age and ability. Younger students will likely require more assistance, especially with setting up and using technology.

### **10. What if a student experiences a technical or personal issue during a session?**

If a student disconnects or experiences some other type of issue during a class, the student or parent can reach out to the Weathervane Education staff member associated with the class who will be on-call during sessions to assist with any issues.

### **11. Are there discounts for classes?**

Yes, we have partial scholarships available for students as well as payment plans. To apply for a scholarship, visit:

<https://fs25.formsite.com/Mycp/form4/index.html>

**Still have questions? Please reach out to Education Director, Lauren Mathis [lmathis@weathervaneplayhouse.com](mailto:lmathis@weathervaneplayhouse.com)**